




NEW BRUNSWICK BUSINESS INQUIRY CHART

WHO	WHAT	HOW
ONB BUSINESS NAVIGATORS	<ul style="list-style-type: none"> Business start-up inquiries Info on navigating regulation, permits, funding, business plans, etc. 	 1-833-799-7966  nav@navnb.ca
SERVICE NB	<ul style="list-style-type: none"> General inquiries from the public on compliance with the COVID-19 Mandatory Order Non-Compliance complaints (businesses and individuals) 	 1-844-462-8387  HelpAide@gnb.ca
WORKSAFE NB	<ul style="list-style-type: none"> Anything OH&S related including working conditions and Right to Refuse Unsafe Work Personal Protective Equipment (PPE) inquiries Work-related questions – E.g.: <i>How can I apply the social distancing in my workplace?</i> Operational Plan requirement and where to get the information Isolation plan for out-of-province workers – E.g.: <i>How to fill out and submit "Isolation plan for out of province workers" for approval</i> 	 1-800-999-9775  prevention@ws-ts.nb.ca
NB TRAVEL REGISTRATION	<ul style="list-style-type: none"> Registering to travel into NB Frequent Traveller Pass 	 1-833-948-2800  TravelRegistration.Enregistrement.Voyage@gnb.ca
EMPLOYMENT STANDARDS	<ul style="list-style-type: none"> Inquire about employment rights and responsibilities File a complaint (and have it investigated by an Employment Standards Officer) on topics such as wages, vacation pay, public holiday pay and various leaves, etc. 	 1-888-452-2687  dpetlinfo@gnb.ca
ACOA	<ul style="list-style-type: none"> Provincial and federal funding options and details 	 1-888-576-4444
CANADA BORDER SERVICES AGENCY	<ul style="list-style-type: none"> Info related to travel into NB from outside of Canada 	 1-800-461-9999